

Appendix C: Public Accountability Measure (PAM) Performance 2018-19

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1. The Public Accountability Measures Framework

1.1. Introduction

The national Performance Measurement Framework for Local Government in Wales identifies a set of 31 national performance measures against which the delivery of local public services is measured. These are known as Public Accountability Measures (PAMs). Performance against this data set is published incrementally by Data Cymru, as and when it becomes available over the course of the year.

This document provides a briefing on Cardiff's comparative performance against the first data set release for 2018-19, covering performance against 19 of the 31 indicators.

1.2. Current status of the Framework

The total number of measures available for national comparison has changed significantly between financial years 2014-15 and 2018-19 (reducing from 41 to 31 measures in 2018-19) making comparisons difficult.

This has been further compounded by wholesale changes to the data set in 2017-18, with the introduction of 10 new measures, and the deletion of 12 existing long-standing measures. In 2018-19 a further 4 long-standing measures were deleted and 12 new measures introduced, with one existing measure (NEET) having amended guidance issued, meaning previous historical data for this measure was no longer comparable. The total number of Measures in the PAM data set for 2018-19 was 31.

The PAM results are published by Data Cymru when they become available from source. Sources range from Welsh Government, Welsh Local Government Association, Local Authorities, Careers Wales, Keep Wales Tidy, to Natural Resources Wales.

Of the 31 PAM measures:

- 15 out of 31 measures are existing measures and as such have previous historical data available to enable us to gauge if performance has improved, been maintained or declined when compared to 2017-18. 14 of these results are currently available in from the first release (July 2019) - PAM/030 (Recycling) will be made available in November 2019 (total 15).
- Whilst historical data is not available for all 31 measures (due to a number of new measures that were introduced to the dataset in 2018-19) information in respect of Wales average, Quarter and Rank will be available. Currently this is 19 out of 31 measures (14 existing measures' results plus 5 new measures) as released in Data Cymru's first tranche. Again, PAM/030 will be available later in the year (20 measures).
- The results for a further 8 new measures are outstanding and will available be later in 2019-20. These will have Wales average, Quarter and Rank but will not have comparable historical data:
 - Pupils assessed in Welsh, Foundation Phase
 - Year 11 pupils studying Welsh (first language)

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- Additional Affordable Housing Units
 - Homes that meet the Welsh Housing Quality Standard (WHQS)
 - Quality Indicators achieved by the Library Service
 - National Exercise Referral Scheme (NERS) clients who completed the scheme
 - NERS clients whose health had improved
 - Residual Household waste per person
-
- It is not known if the 3 Social Services measures' (Delayed Transfers of Care, Assessment for Children within statutory timescales and Children who are Looked After who have had three or more placements) results will be published by Welsh Government. If they are this will complete the basket of 31 measures.

DRAFT

2. Overall Performance 2018-19

2.1. Summary of Cardiff's Overall Performance

In 2018-19 Cardiff Council has seen performance (where comparable historical data is available):

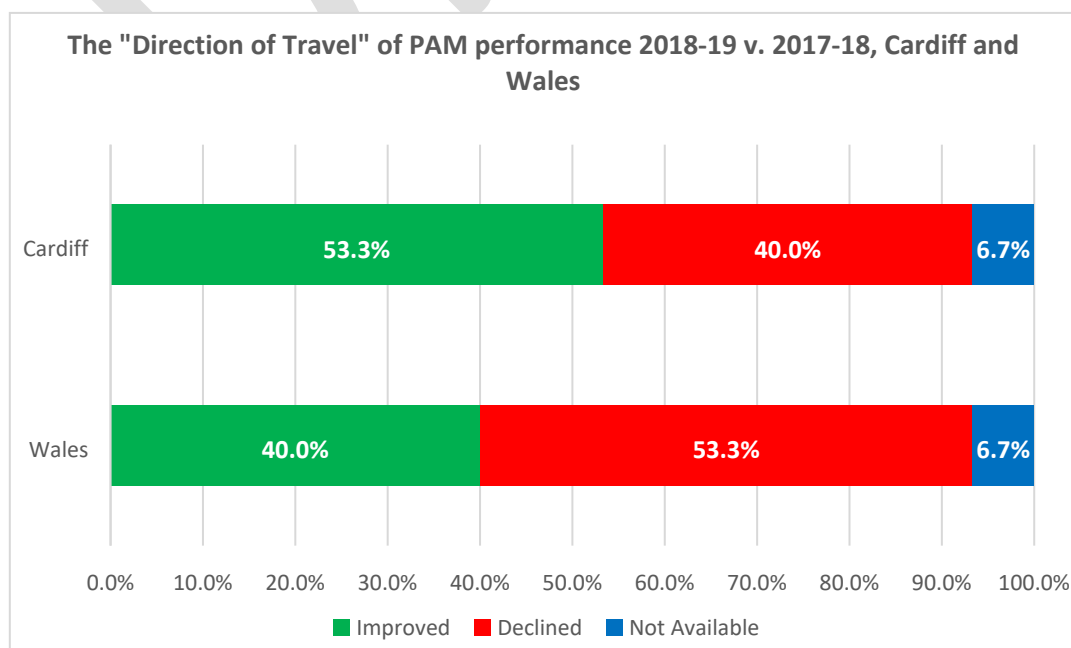
- Cardiff had 57.9% of measures (11 / 19) placed in the top 2 quartiles compared to 46.7% (7 / 15) in 2017-18.
- Cardiff's performance has improved in 53.3% of measures (8 / 15) compared to the national picture of 40.0%
- Cardiff's performance has declined in 40.0% of measures (6 / 15) compared to the national picture of 53.3%
- One indicator is currently not available for comparison (Waste reused, recycled or composted)

2.2 Overall Performance of PAMs for Cardiff and Wales, 2018-19

Of the 19 results were available for consideration through the July 2019 release 15 results were comparable to previous years.

Where comparable results were available **Cardiff's performance had improved in 53.3%** of these compared to the **national picture of 40.0%** - please see the chart at Fig 1 below that compares Cardiff's "direction of travel" of performance against that of Wales as a whole.

Fig 1



2.3 Direction of travel in 2018-19 – individual measures

The tables at Fig 2 below shows those measures that have comparable historical data and whether performance in 2018-19* improved or declined when compared to the results for 2017-18.

*PAM/030 Waste Recycled, Reused or composted will be available November 2019

Fig 2 Measures that Improved or Declined during 2018-19

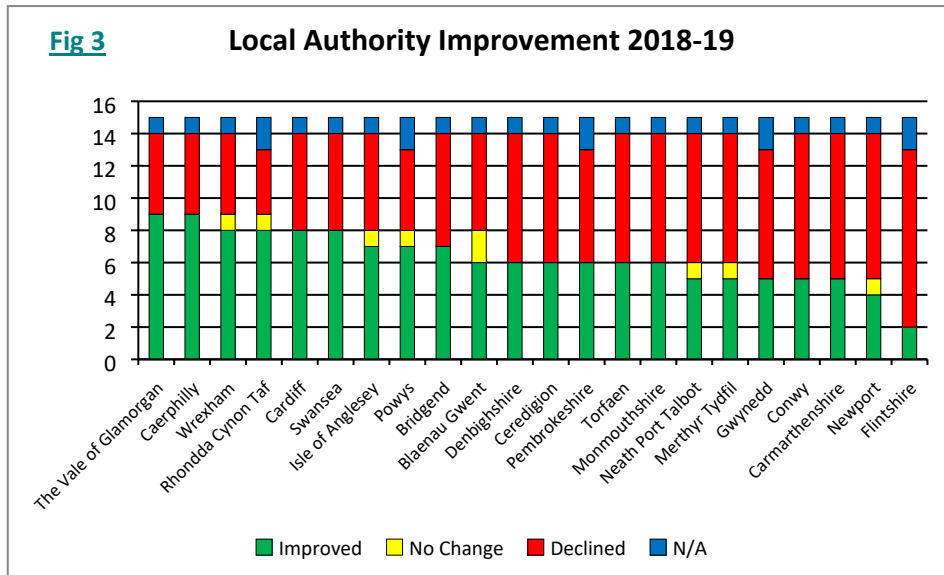
Performance Improved	Ref.	Page
Households threatened with homelessness successfully prevented from being homeless	PAM/012	15
Empty private sector properties brought back into use	PAM/013	25
Visits to sports and leisure facilities	PAM/017	8
Planning applications determined in required time periods	PAM/018	27
A Roads in overall poor condition	PAM/020	31
B Roads in overall poor condition	PAM/021	33
C Roads in overall poor condition	PAM/022	35
Food establishments “broadly compliant”	PAM/023	37

Performance Declined	Ref.	Page
Working days (FTE) lost due to sickness absence	PAM/001	39
Pupil attendance at Primary School	PAM/007	10
Pupil attendance at Secondary School	PAM/008	11
Cleanliness of Roads	PAM/010	22
Days to deliver a Disabled Facilities Grant	PAM/015	17
Appeals against planning applications decisions dismissed	PAM/019	29

New PAMs	Ref.	Page
Year 11 leavers not in education, training or employment	PAM/046	13
Average Capped 9 Score – Year 11	PAM/032	14
Average Days for Repairs (Council Housing Stock)	PAM/037	19
Rent lost due to properties being empty	PAM/039	21
Average days taken to clear Fly-tipping incidents	PAM/035	24

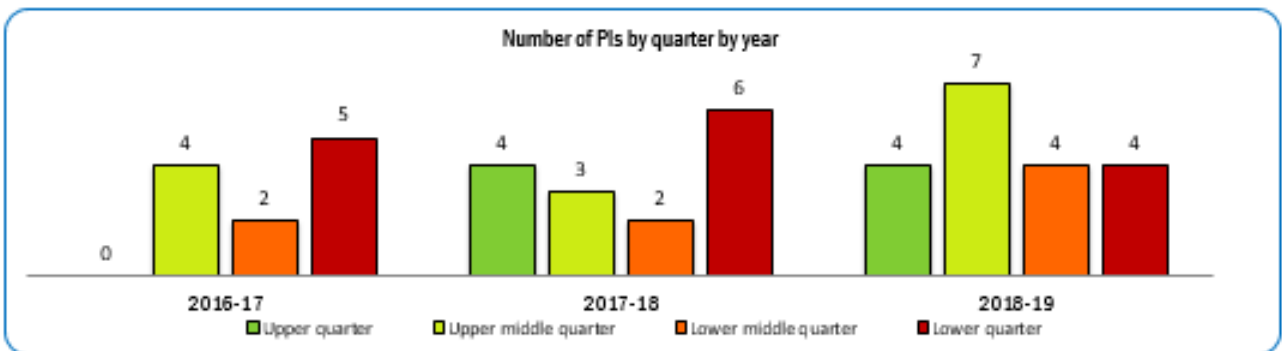
2.4 Local Authority Improvement

The chart at Fig 3 below summarises the number of measures (by Local Authority) where performance has Improved, been Maintained, Declined or the result is not available as at July 2019 – “direction of travel”. **Cardiff** came **joint 3rd** in terms of areas where performance had improved albeit with 3 other authorities:



2.5 Placement of Cardiff’s results in Quarters

Each result was placed within one of 4 “quartiles” (or quarters) depending on their performance compared to that of the other 21 local authorities – the Upper Quarter being the best performing quartile. For the 2018-19 PAM results **Cardiff** had **57.9%** of measures (11 / 19) placed in the **top 2 quarters** compared to **46.6%** (7 / 15) in 2017-18.



N.B. Wholesale changes to dataset took place between 2016-17 and 2018-19.

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2.6 Summary of Cardiff's PAM Performance 2018-19 (where results are available) – 19 indicators

Ref	Measure <i>*Only 11 Local Authorities out of 22 have Housing Stock</i>	Result	Wales Average	Rank (Out of 22 Authorities)	Quarter (1 being the best performing)	Year on Year performance v. 2017-18	
						PI Value	Quarter position
PAM/001	Working days lost to sickness absence (per employee)	11.5	10.5	19	4		
PAM/032	Average Capped 9 Score (Year 11)	366.0	349.5	3	1	New	New
PAM/007	Pupil attendance - Primary schools	94.8%	94.6%	7	2		
PAM/008	Pupil attendance - Secondary schools	94.0%	93.9%	10	2		
PAM/046	Year 11 leavers not in education, training or employment (NEET)	1.7%	1.6%	14	3	New	New
PAM/010	Streets that are clean	91.0%	94.0%	19	4		
PAM/035	Average days taken to clear Fly-tipping incidents	1.1	2.2	3	1	New	New
PAM/020	Principal A Roads in overall poor condition	3.5%	3.9%	10	2		
PAM/021	Principal B Roads in overall poor condition	4.7%	4.5%	13	3		
PAM/022	Principal C Roads in overall poor condition	5.8%	14.0%	7	2		
PAM/023	Food establishments 'broadly compliant' with food hygiene standards	94.5%	95.7%	16	3		
PAM/012	Households successfully prevented from becoming homeless	76.5%	67.9%	2	1		
PAM/013	Empty private properties brought back into use	3.7%	4.6%	12	3		
PAM/015	Average number of days taken to deliver a Disabled Facilities Grant	188.4	207.3	6	1		
PAM/037*	Average days to complete repairs	23.0	15.1	11	4	New	New
PAM/039*	Rent lost due to properties being empty	1.6%	2.1%	5	2	New	New
PAM/018	Planning applications determined in time	90.9%	88.0%	9	2		
PAM/019	Planning appeals dismissed	68.4%	67.6%	11	2		
PAM/017	Visits to leisure centres per 1,000 population	7,829.3	9,258.6	19	4		

Key (Compared to position in 2017-18)

Quarters	1	Upper	2	Upper Middle	3	Lower Middle	4	Lower
PI Value		Improved		Declined		Maintained		
Quarter position		Improved (by 1 quarter)		Maintained		Declined (by quarter)		

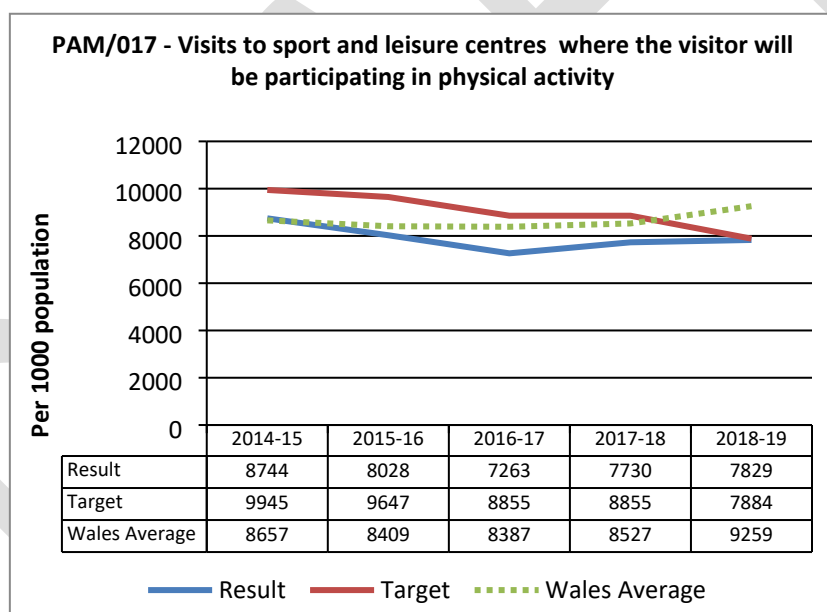
3. Service Improvement - Cardiff's Performance by Directorate

3.1 Economic Development

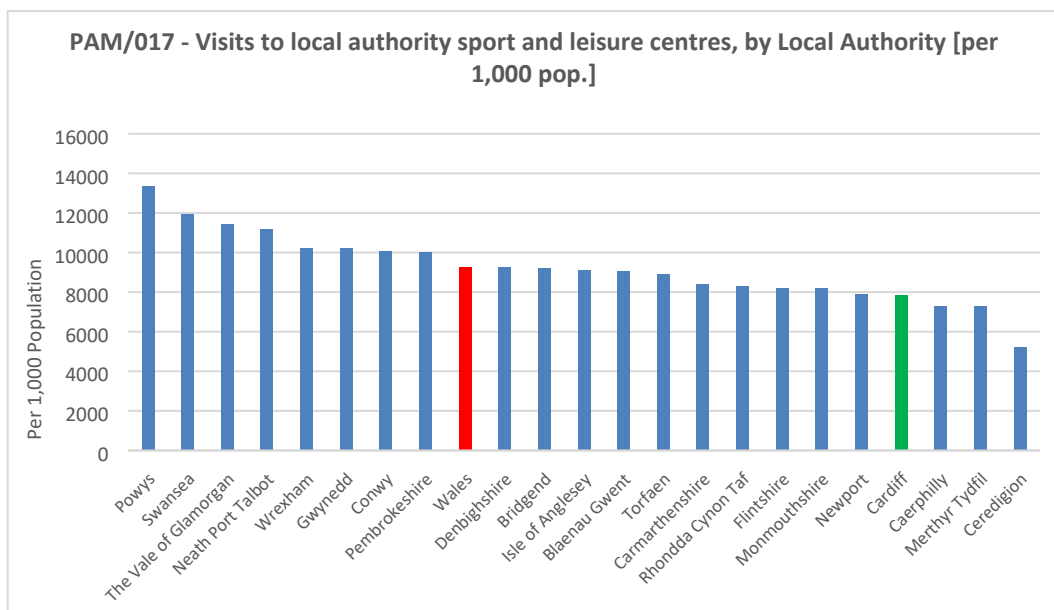
- Visits to local authority sport and leisure centres per 1000 pop (PAM/017)

Performance of this measure improved to 7,829 in 2018-19 compared to 7,729 in 2017-18, but was well below the Wales average of 9,259. The performance of this measure means that Cardiff remained in the 4th (or lower) quarter; Cardiff's rank declined from 17th in 2017-18 to 19th in 2018-19.

PAM/017	Result	Wales Average	Quarter	Rank
2014-15	8,744	8,657	2	8
2015-16	8,028	8,409	3	13
2016-17	7,263	8,387	4	20
2017-18	7,729	8,527	4	17
2018-19	7,829	9,259	4	19



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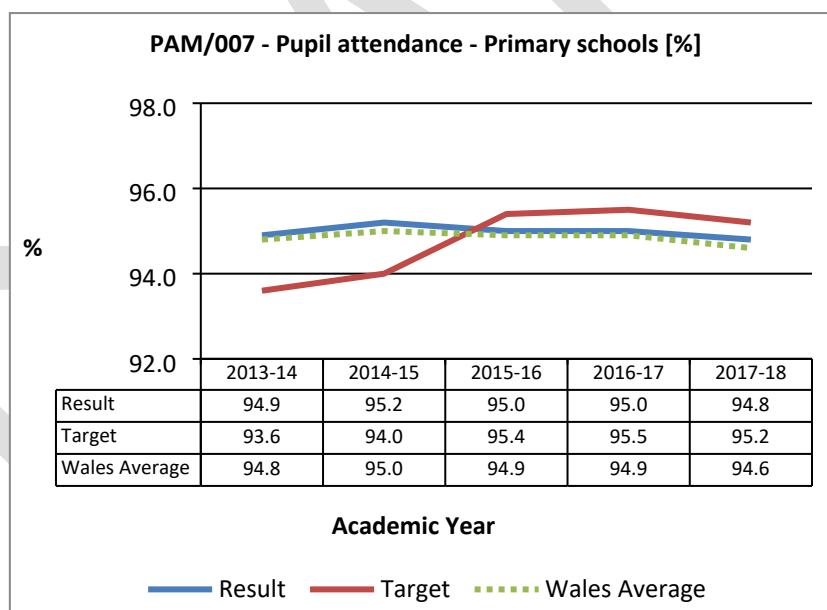
PAM/017	Result	Numerator Number of visits to local authority sport and leisure facilities for physical activity	Denominator Total population
Cardiff (Ranked 19th)	7,829	2,840,127	362,756
1 st (Powys)	13,340	1,767,691	132,515
22 nd (Ceredigion)	5,201	380,061	73,076

3.2 Education & Lifelong Learning

- **Primary School attendance (PAM/007) - (Academic Year 2017-18)**

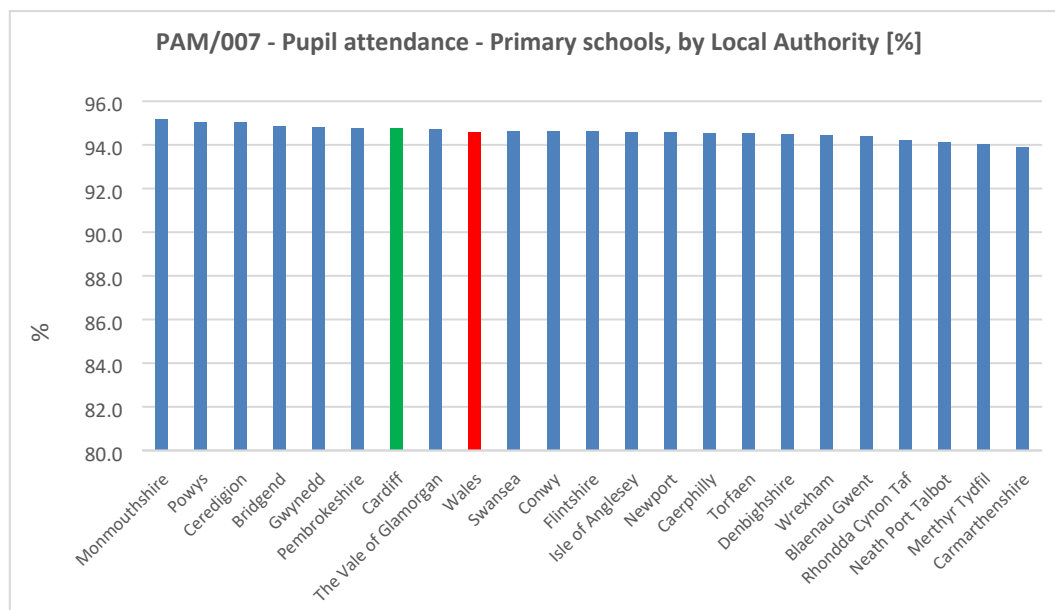
Performance has declined marginally to 94.8% in Cardiff Primary schools in 2018-19 (Academic Year 2017-18) when compared to 95.0% in 2017-18 (Academic Year 2016-17). Performance was above the Wales average in Primary attendance (94.6%) and Cardiff was placed in the 2nd quarter and improved its ranking from 8th to 7th for this measure. The Wales average declined between the two Academic Years from 94.9% to 94.6%.

PAM/007 (Primary) Academic Year	Result	Wales Average	Quarter	Rank
2013-14	94.9%	94.8%	2	7
2014-15	95.2%	95.0%	1	5
2015-16	95.0%	94.9%	2	9
2016-17	95.0%	94.9%	2	8
2017-18	94.8%	94.6%	2	7



The result of the Local Authority ranked 1st (out of the 22 authorities – 95.2%) was 0.4 percentage points better than that of Cardiff's result (94.8%). Their total number of primary school sessions possible was 2.04m compared to Cardiff's 9.48m. The results, from the authorities ranked 1st to that ranked 22nd, ranged from 95.2% (1st) to 93.9% (ranked 22nd).

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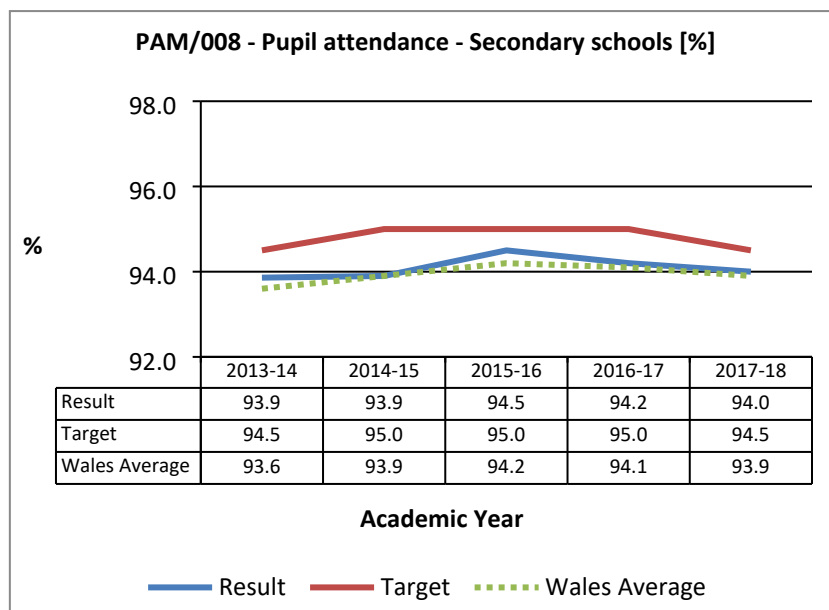
PAM/007	Result	No. sessions missed by all primary school pupils	No. of sessions possible for all primary school pupils
Cardiff (Ranked 7th)	94.8%	494,349	9,486,774
1 st (Monmouthshire)	95.2%	98,882	2,046,638
22 nd (Carmarthenshire)	93.9%	275,655	4,506,740

- Secondary School attendance (PAM/008) - (Academic Year 2017-18)**

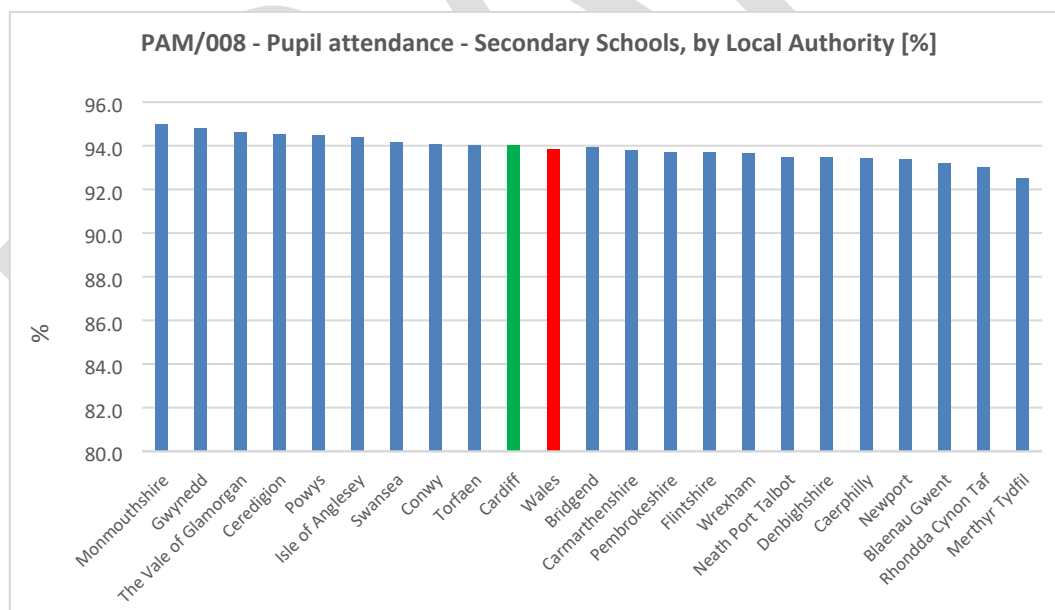
Performance declined marginally to at 94.0% in Cardiff Secondary schools in 2018-19 when compared to 94.2% in 2017-18 – the second year in a row. However performance was above the Wales average (93.9%). Cardiff was placed in the 2nd quarter and improved its rank position from 11th to 10th.

PAM/008 (Secondary) Academic Year	Result	Wales Average	Quarter	Rank
2013-14	93.9%	93.6%	2	10
2014-15	93.9%	93.9%	2	11
2015-16	94.5%	94.2%	2	7
2016-17	94.2%	94.1%	2	11
2017-18	94.0%	93.9%	2	10

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The result of the Local Authority ranked 1st (out of the 22 authorities - 95.0%) was 1.0 percentage points better than that of Cardiff's result (94.0%). Their total number of secondary school sessions possible was 1.16m compared to Cardiff's 5.20m. The results from the authorities ranked 1st to 22nd ranged from 95.0% (ranked 1st) to 92.5% (ranked 22nd).



PAM/008	Result	No. sessions missed by all secondary school pupils	No. sessions possible for all secondary school pupils
Cardiff (Ranked 10th)	94.0%	310,841	5,209,211
1 st (Monmouthshire)	95.0%	58,524	1,167,538
22 nd (Merthyr Tydfil)	92.5%	63,999	855,649

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- Year 11 leavers not in education, training or employment (NEET – PAM/046, formerly PAM/009) - (Academic Year 2017-18)

Whilst this measure was introduced to the PAM data set in 2017-18 the guidance that sits behind the calculation of the result changed between years and as such the result for 2018-19 is no longer comparable to that of 2017-18.

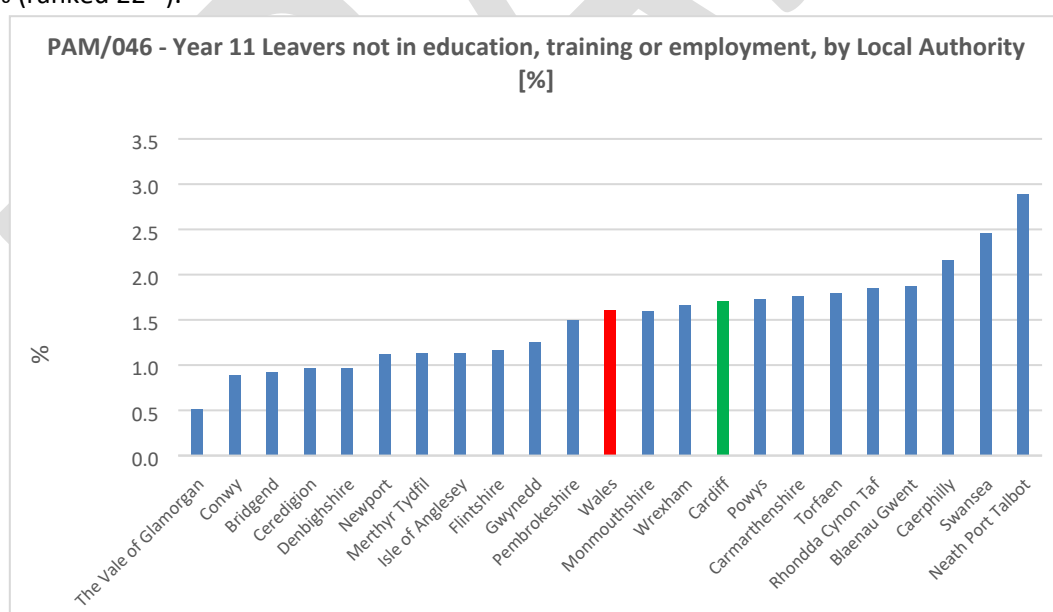
Cardiff's result of 1.7% is marginally below the Wales Average of 1.6%, placing Cardiff in the 3rd Quarter and with a rank of 14 out the 22 local authorities.

PAM/046	Result	Wales Average	Quarter	Rank
2018-19	1.7%	1.6%	3	14

The result of the Local Authority ranked 1st was 0.51% (7 leavers known to be NEET out of 1,363 school leavers) compared to Cardiff's result of 1.71% (54 known to be NEET).

Cardiff had the largest number of school leavers in Wales – 3,153. The authority with the second highest number of school leavers was Rhondda Cynon Taff with 2,432 – their result was 1.85% (45 school leavers).

The results, from the authorities ranked 1st to that ranked 22nd, ranged from 0.51% (ranked 1st) to 2.89% (ranked 22nd).



PAM/046	Result	Numerator Number of Year 11 leavers known not to be in education, training or employment	Denominator Number of Year 11 leavers
Cardiff (Ranked 14 th)	1.7%	54	3,153
1 st (Vale of Glamorgan)	0.5%	7	1,363
22 nd (Neath Port Talbot)	2.9%	43	1,485

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- **Average Capped 9 Score for pupils in Year 11 (PAM/032) - 2018-19 result (Academic Year 2017-18)**

The Capped 9 score for each learner is calculated using:

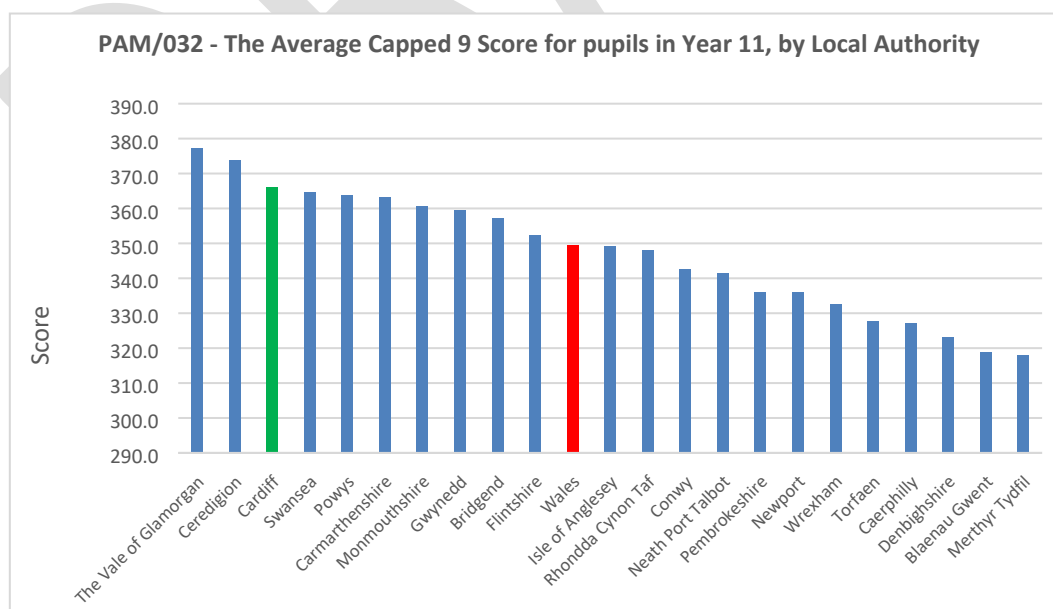
- The best (highest grade) result in GCSE English language or Welsh first language (literature qualifications are not included here)
- The best result in GCSE Mathematics – Numeracy
- The best result in GCSE Mathematics
- The best two results in Science, either GCSE (equivalents will not be counted).
- The best four results in other subjects. GCSE or equivalent, including any Science or literature qualifications that have not been included in any of the categories above.

The average points score is then calculated as the average of all the scores achieved by each learner in year 11 in a local authority maintained secondary, middle or special school and PRU and other EOTAS settings.

This is a new measure and as such does not have comparable historical data to evidence our “direction of travel”.

Cardiff’s result for this new measure was 366.0, above the Wales average of 349.5, placing Cardiff in the top quarter and ranked 3rd.

PAM/032	Result	Wales Average	Quarter	Rank
2018-19	366.0	349.5	1	3



PAM/032	Score
Cardiff (Ranked 3 rd)	366.0
1 st (Vale of Glamorgan)	377.1
22 nd (Merthyr Tydfil)	317.9

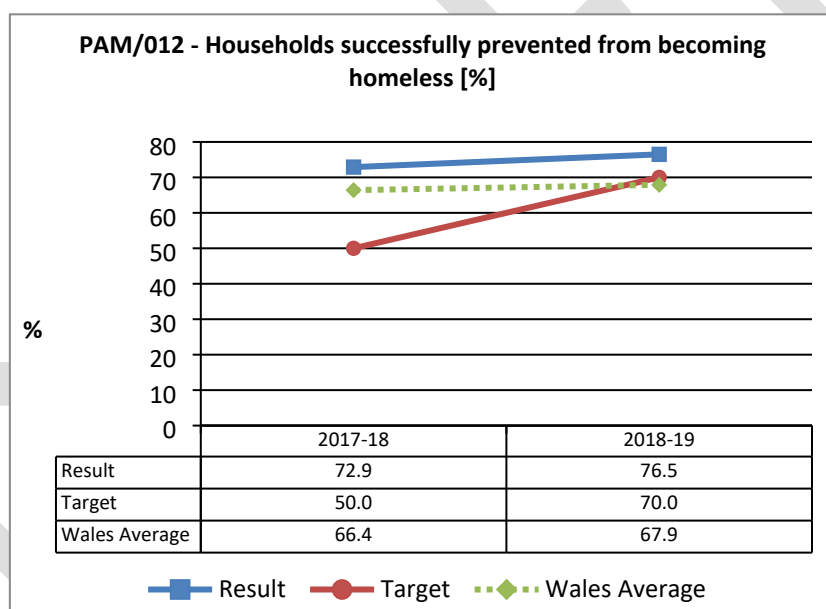
People & Communities

- **Households successfully prevented from becoming homeless (PAM/012)**

This measure was introduced to the PAM data set in 2017-18 and as such only has two year’s comparable historical data to evidence our “direction of travel”.

Cardiff’s result improved to 76.5% in 2018-19 compared to 72.9% in 2017-18, and is well above the Wales Average of 67.9%, placing the result in the top Quarter and ranked 2nd out the 22 local authorities.

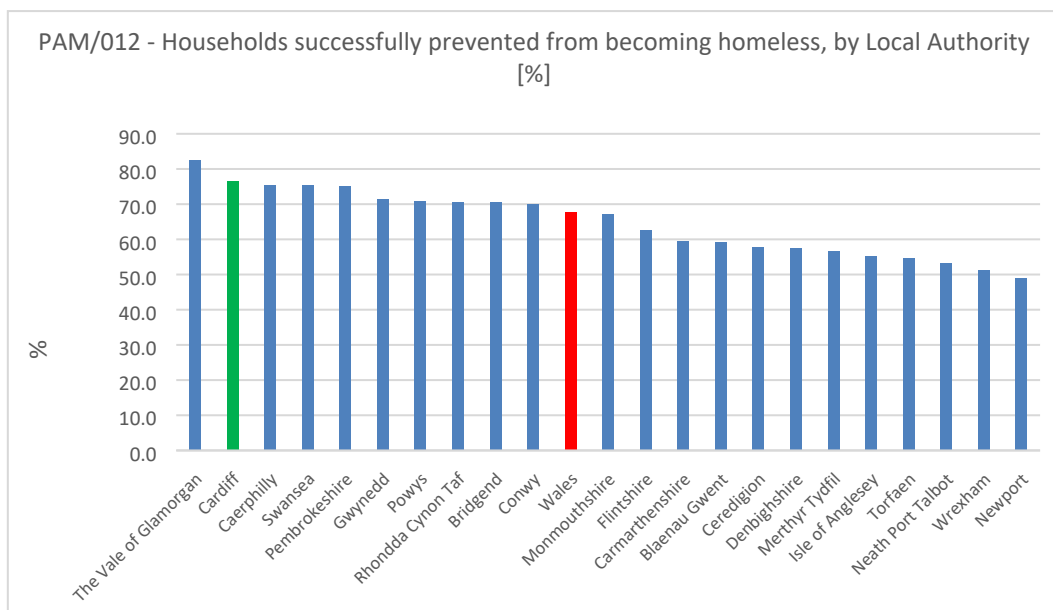
PAM/012	Result	Wales Average	Quarter	Rank
2017-18	72.9%	66.4%	1	3
2018-19	76.5%	67.9%	1	2



Cardiff had the highest number of households threatened with homelessness (2,235) in Wales. Cardiff had 6 times the number of households threatened than the Authority that was ranked 1st, Vale of Glamorgan (with 342).

Swansea had the second highest number of households threatened with 1,173 – they successfully prevented 75.4% of their households (885 households) from becoming homeless. They were ranked 4th.

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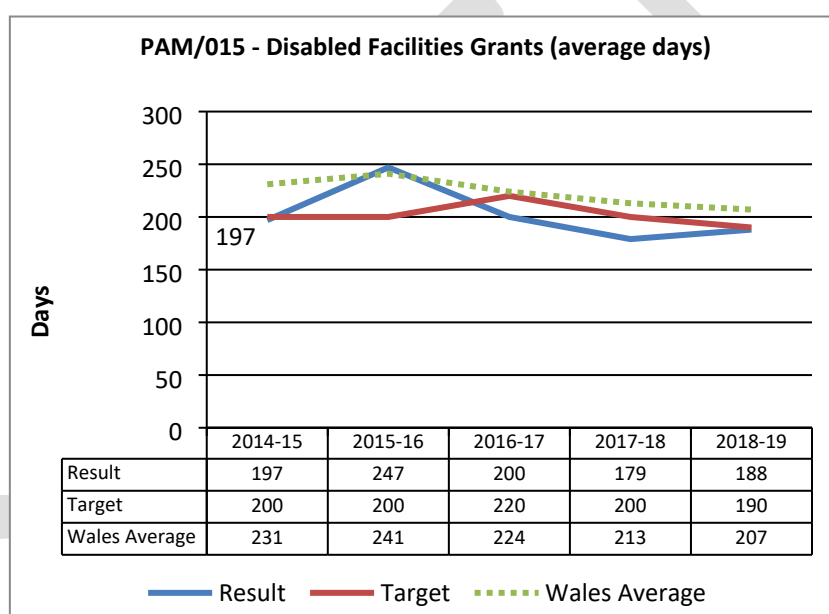
PAM/012	Result	Numerator Number of households from becoming homeless	Denominator Number of households threatened with homelessness
Cardiff (Ranked 2nd)	76.5%	1,707	2,235
1 st (Vale of Glamorgan)	82.4%	282	342
22 nd (Newport)	48.9%	243	498

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- The average number of calendar days taken to deliver a Disabled Facilities Grant (PAM/015)

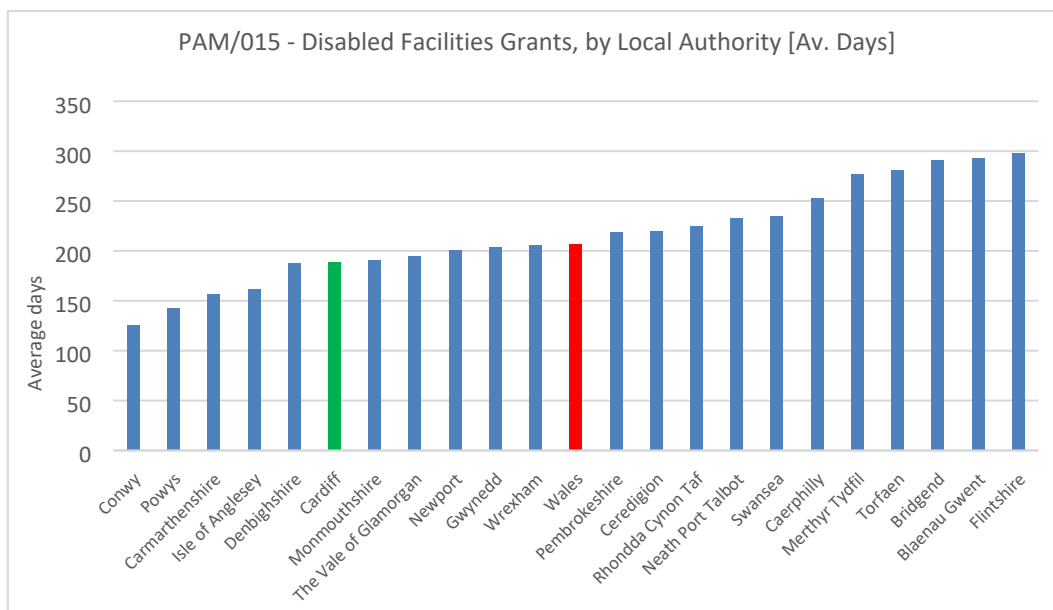
Performance for this measure declined to 188 calendar days during 2018-19 compared to 179 in 2017-18. Performance is better than the Wales Average of 207 days. Cardiff's performance is in the top quarter and ranks 6th out of the 22 Local Authorities.

PAM/015	Result	Wales Average	Quarter	Rank
2014-15	197	231	2	7
2015-16	247	241	3	13
2016-17	200	224	2	7
2017-18	179	213	1	6
2018-19	188	207	1	6



Cardiff delivered by far the largest number of Disabled Facilities Grants (1,027) during 2018-19 – 8 times the number delivered by the authority ranked 1st (Conwy with 121 delivered), 12 times the number of the authority ranked second (Powys with 85 delivered) and more than 5 times as many as that of the third (Carmarthenshire with 185 delivered).

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PAM/015	Result	Numerator Number of calendar days taken to deliver all DFGs during the financial year	Denominator Number of DFGs delivered during the financial year
Cardiff (Ranked 6th)	188	193,499	1,027
1 st (Conwy)	126	15,192	121
22 nd (Flintshire)	298	10,142	34

PAM Performance Briefing 2018-19: Cardiff Council

- **Average number of days to complete repairs (Council Housing Stock) PAM/037**

This is a new measure and as such does not have comparable historical data to evidence our “direction of travel”. Only 11 Local Authorities have housing stock and therefore able to report on this measure.

Cardiff’s result for this new measure was 23 days, well below the Wales average of 15.1 days, placing Cardiff in the bottom quarter and ranking it 11 out of the 11 Councils that have housing stock.

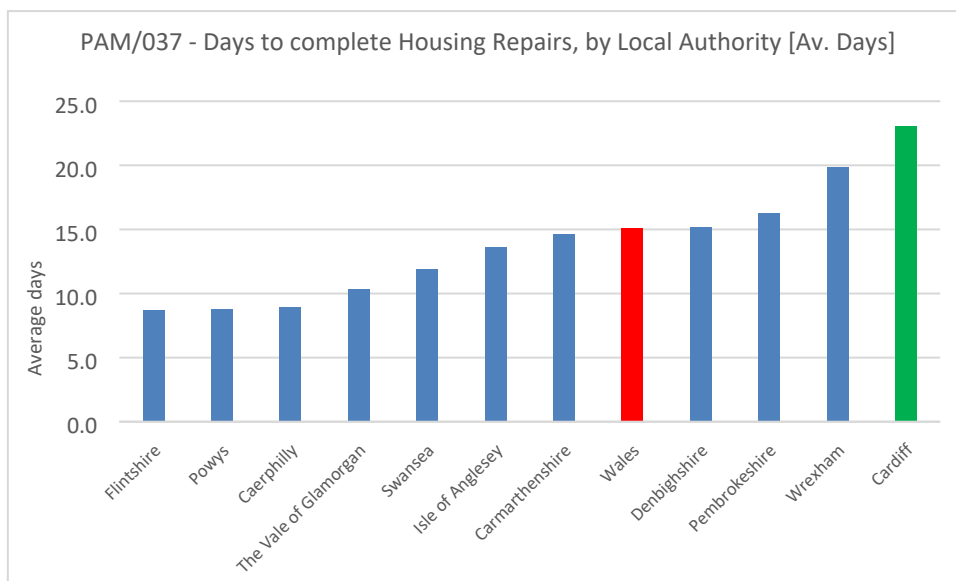
PAM/037	Result	Wales Average	Quarter	Rank
2018-19	23.0 days	15.1 days	4	11 / 11

Cardiff delivered 55,925 repairs during the year – 2^{1/2} times the number undertaken by the authority that was ranked 1st (Flintshire with 21,054 repairs).

Swansea had the largest housing stock with 13,528, Cardiff second with 13,457 and Wrexham third with 11,156. The amounts of housing stock ranged from the 3,377 in Denbighshire to 13,528 in Swansea. Those authorities with Housing Stock:

<i>Amounts of Housing Stock (StatsWales August 2018)</i>	
Local Authority	Total Housing Stock
Swansea	13,528
Cardiff	13,457
Wrexham	11,156
Caerphilly	10,801
Carmarthenshire	9,091
Flintshire	7,219
Pembrokeshire	5,683
Powys	5,333
Vale of Glamorgan	3,922
Isle of Anglesey	3,807
Denbighshire	3,377

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PAM/037	Result	Numerator Number of days to complete all repairs during the year	Denominator Number of repairs completed during the year
Cardiff (Ranked 11th)	23.0 days	1,288,105	55,925
1 st (Flintshire)	8.7 days	182,490	21,054
5 th (Swansea)	11.9 days	321,531	27,042
8 th (Denbighshire)	15.2 days	128,011	8,440

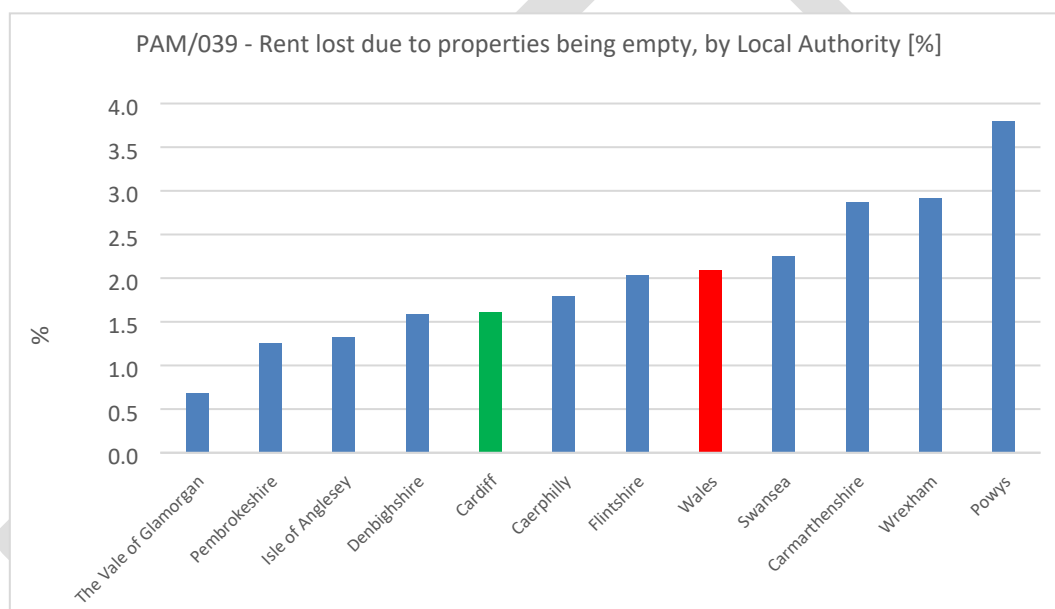
PAM Performance Briefing 2018-19: Cardiff Council

- **Rent lost due to properties being empty (PAM/039)**

This is a new measure and as such does not have comparable historical data to evidence our “direction of travel”. Only 11 Local Authorities have housing stock and therefore able to report on this measure.

Cardiff’s result for this measure in 2018-19 was 1.6%, above the Wales average of 2.1%, placing Cardiff in 2nd Quarter and ranked 5th out of the 11 local authorities with Housing Stock.

PAM/039	Result	Wales Average	Quarter	Rank
2018-19	1.6%	2.1%	2	5 / 11



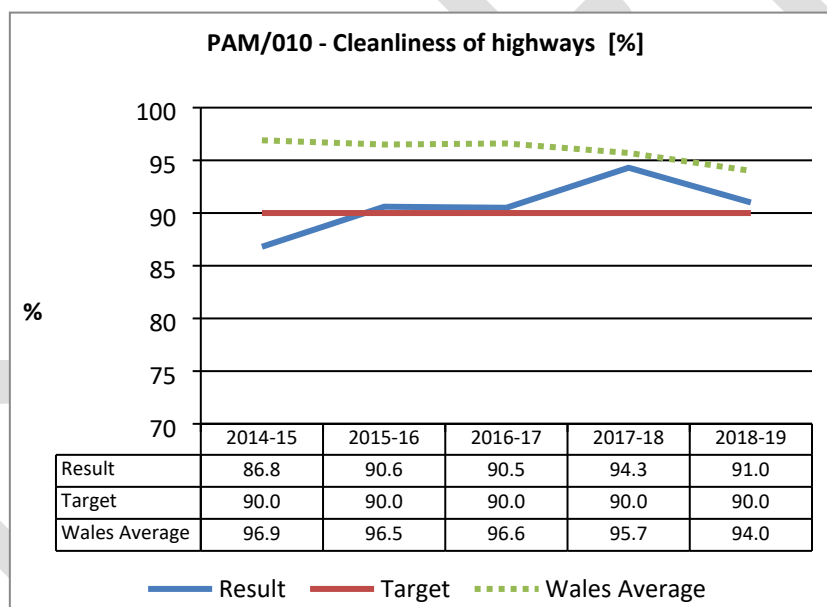
PAM/039	Result	Numerator Amount of rent lost due to properties being empty	Denominator Rent debit for the year
Cardiff (Ranked 5th)	1.6%	£1.2m	£74.6m
1 st (Vale of Glamorgan)	0.7%	£0.1m	£18.6m
11 th (Powys)	3.8%	£0.8m	£23.4m

Waste Management

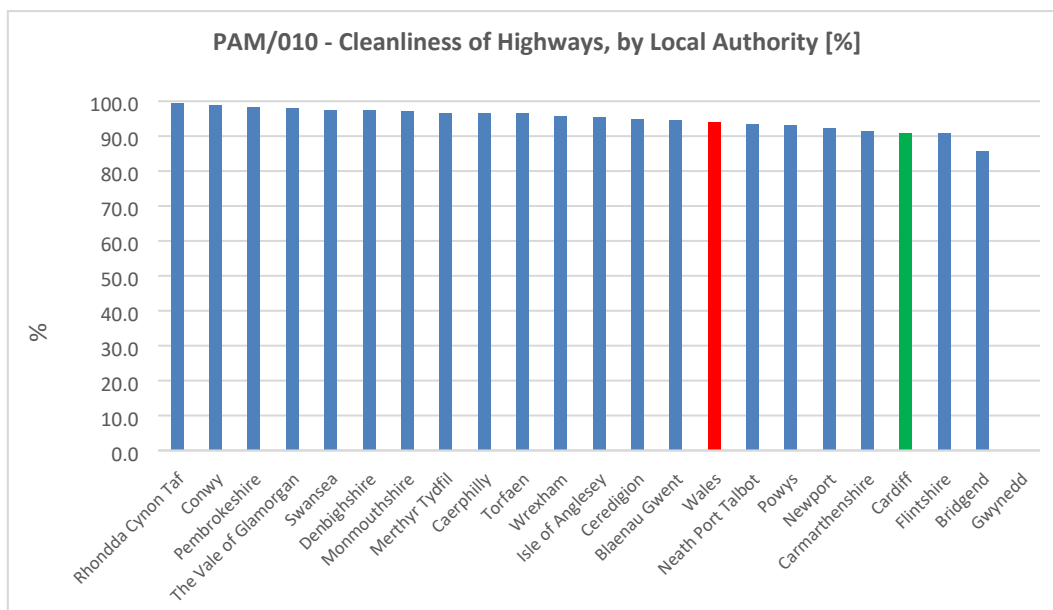
- Highways inspected of a high or acceptable standard of cleanliness (PAM/010)

Performance in this measure has declined to 91.0% in 2018-19 compared to 94.3% in 2017-18 and the result is below the Wales average of 94.0%. Cardiff's standing within the 22 Local Authorities has declined moving back to the 4th quarter and from being ranked 13th to 19th.

PAM/010	Result	Wales Average	Quarter	Rank
2014-15	86.8%	96.9%	4	22
2015-16	90.6%	96.5%	4	20
2016-17	90.5%	96.6%	4	20
2017-18	94.3%	95.7%	3	13
2018-19	91.0%	94.0%	4	19



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PAM/010	Result	Numerator No. of inspections of highways undertaken that had a high or acceptable level of cleanliness	Denominator % of highways inspected of a high or acceptable standard of cleanliness
Cardiff (Ranked 19th)	91.0%	4,477	4,918
1 st (Rhondda Cynon Taf))	99.4%	1,034	1,040
21 st * (Bridgend)	85.7%	535	624

PAM Performance Briefing 2018-19: Cardiff Council

- Average number of working days taken to clear fly-tipping incidents (PAM/035)**

This is a new measure and as such does not have comparable historical data to evidence our “direction of travel”.

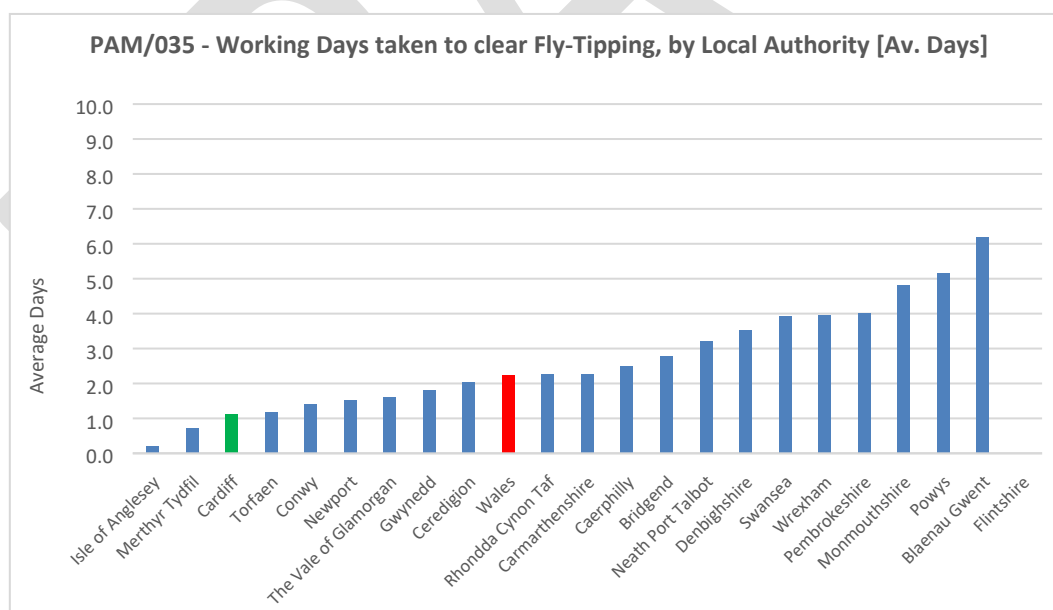
Cardiff’s result was 1.1 days in 2018-19, above the Wales average of 2.2 days. This result was placed in the top quarter and ranked 3rd.

PAM/035	Result	Wales Average	Quarter	Rank
2018-19	1.1 days	2.2 days	1	3

Cardiff cleared the largest number of fly-tipping incidents during 2018-19 (5,219). The local authority with the next largest clearance rate was Rhondda Cynon Taf with 3,150 – on average they took 2.3 working days to clear a fly-tipping incident.

The authority that had the smallest number of incidents was Monmouthshire – they cleared 243 incidents on average within 4.8 working days.

Cardiff had to clear 3 times the number of incidents than the authority that was ranked 1st (Isle of Anglesey with 1,713 incidents – cleared on average within 0.2 working days). Only 21 local authorities submitted a result for this measure (Flintshire did not).



PAM/035	Result	Numerator Number of working days taken to clear fly-tipping incidents	Denominator Number of fly-tipping incidents cleared
Cardiff (Ranked 3 rd)	1.1 days	5,834	5,219
1 st (Isle of Anglesey)	0.2 days	355	1,713
21 st (Blaenau Gwent)	6.2 days	4,940	798

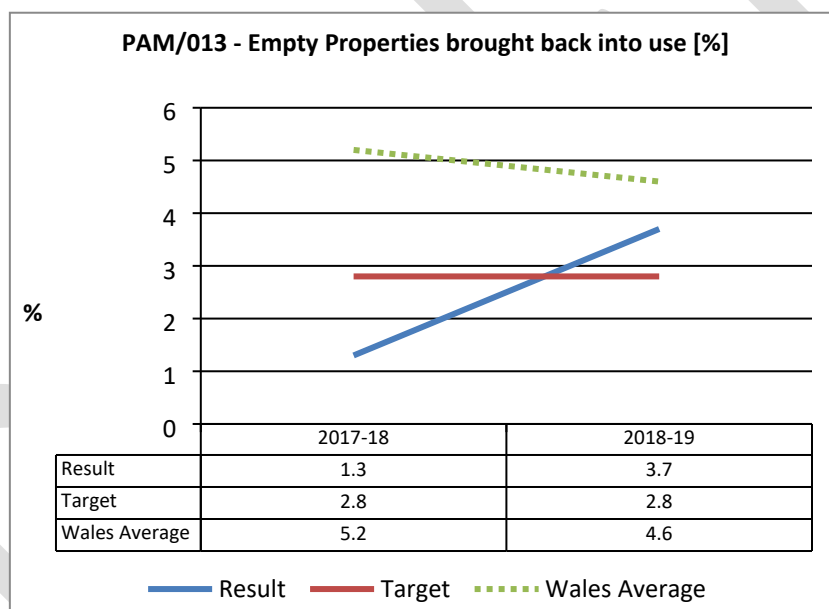
Planning, Transport & Environment

- **Empty Private Properties brought back into use (PAM/013)**

This measure was introduced to the PAM data set in 2017-18 and as such only has two year’s comparable historical data to evidence our “direction of travel”. Only 21 authorities submitted results for this measure – * Flintshire did not submit.

The result for this measure for 2018-19 for Cardiff improved to 3.7% compared to 1.3% in 2017-18; however this is below the Wales average of 4.6%. This result improves Cardiff’s place to the 3rd quarter and Cardiff’s rank has improved from joint 20th in 2017-18 to 12th.

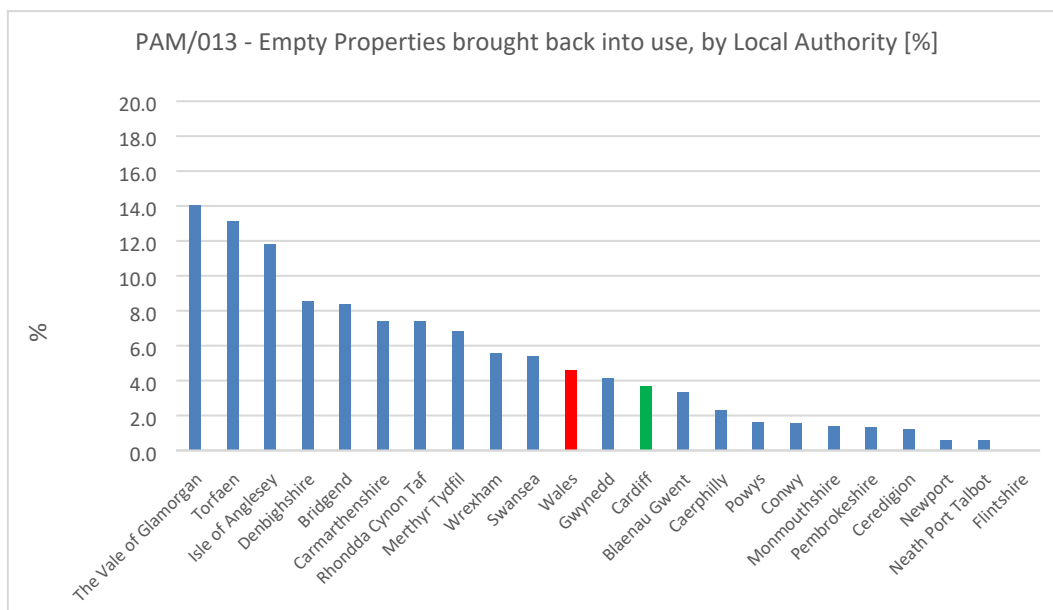
PAM/013	Result	Wales Average	Quarter	Rank
2017-18	1.3%	5.2%	4	20
2018-19	3.7%	4.6%	3	12



Rhondda Cynon Taf (RCT) had the highest number of private sector properties that had been vacant for more than 6 months (2,885, ranked 7th) compared to Cardiff (1,568), and the Vale of Glamorgan (789) who were ranked 1st.

RCT brought 7.4% of their private sector properties back in to use during 2018-19. RCT also brought the most properties back into use (213) compared to Cardiff’s 58 properties).

PAM Performance Briefing 2018-19: Cardiff Council



PAM/013	Result	Numerator Number of empty private sector properties brought back into use	Denominator Number of private sector properties that had been vacant for more than 6 months
Cardiff (Ranked 12th)	3.7%	58	1,568
1 st (Vale of Glamorgan)	14.1%	111	789
21 st *(Neath Port Talbot)	0.6%	9	1,586

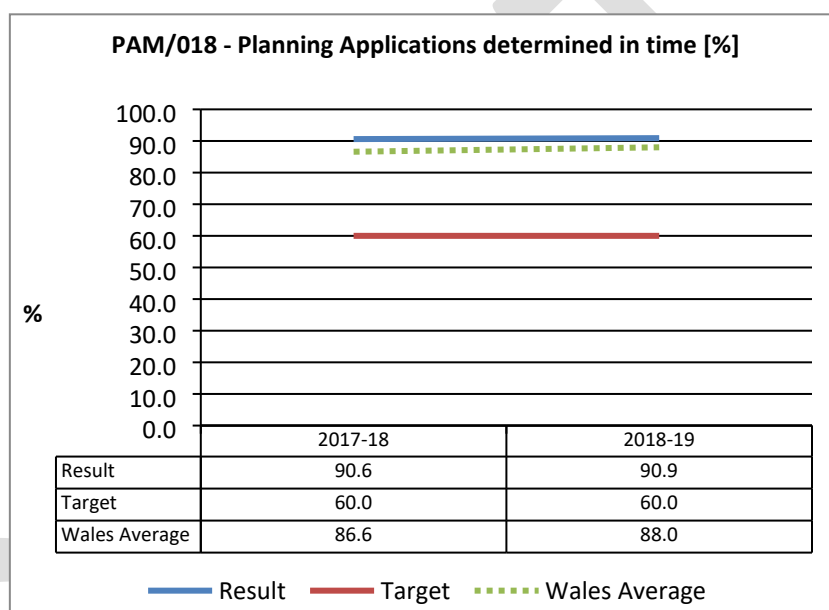
PAM Performance Briefing 2018-19: Cardiff Council

- **Planning applications determined in time (PAM/018)**

This measure was introduced to the PAM data set in 2017-18 and as such only has two year's comparable historical data to evidence our "direction of travel".

Cardiff's result of 90.6% is above the Wales Average of 88.0%, placing Cardiff in the 2nd Quarter and ranking them 9th out the 22 local authorities.

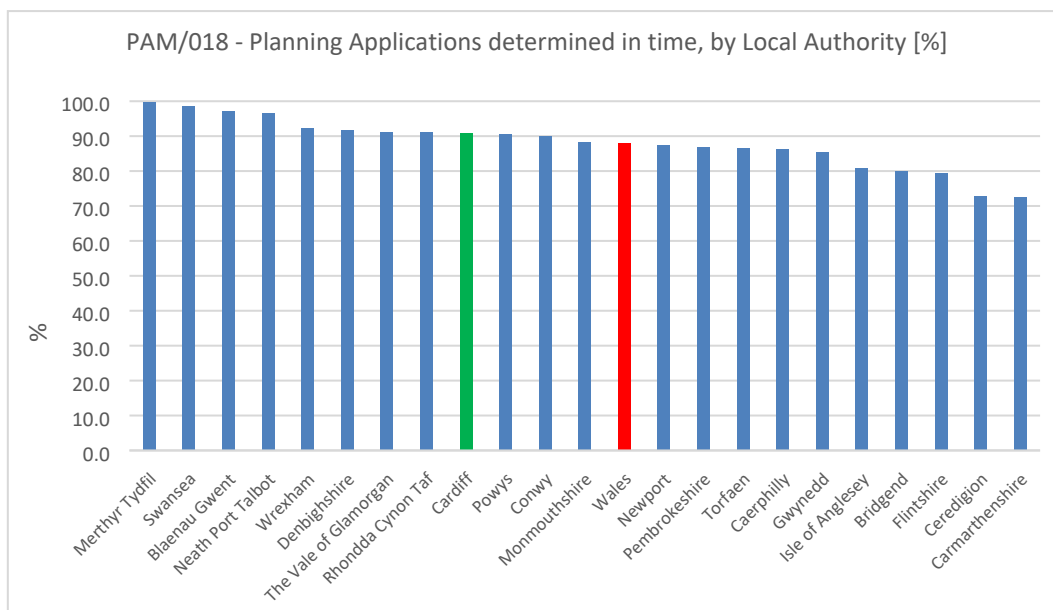
PAM/018	Result	Target	Wales Average	Quarter	Rank
2017-18	90.6%	60.0%	88.6%	2	9
2018-19	90.9%	60.0%	88.0%	2	9



Cardiff had the largest number of planning applications to be determined (2,541) and also determined the largest number of applications (within required time periods) of the 22 local authorities – 2,309. Swansea determined the second highest with 1,873 (a result of 98.5% and ranked 2nd).

Cardiff had nearly eight times the number of applications to determine than the authority ranked 1st - Merthyr Tydfil with a result was 99.7% (329 out of 330 applications). The Local Authority with the smallest number of applications to be determined was Blaenau Gwent with 294 – they determined 97.3% of their applications in time (286), and were ranked 3rd.

PAM Performance Briefing 2018-19: Cardiff Council



PAM/018	Result	Numerator Number of all planning applications determined within required time periods	Denominator Number of planning applications determined during the year
Cardiff (Ranked 9th)	90.9%	2,309	2,541
1 st (Merthyr Tydfil)	99.7%	329	330
22 nd (Carmarthenshire)	72.6%	886	1,221

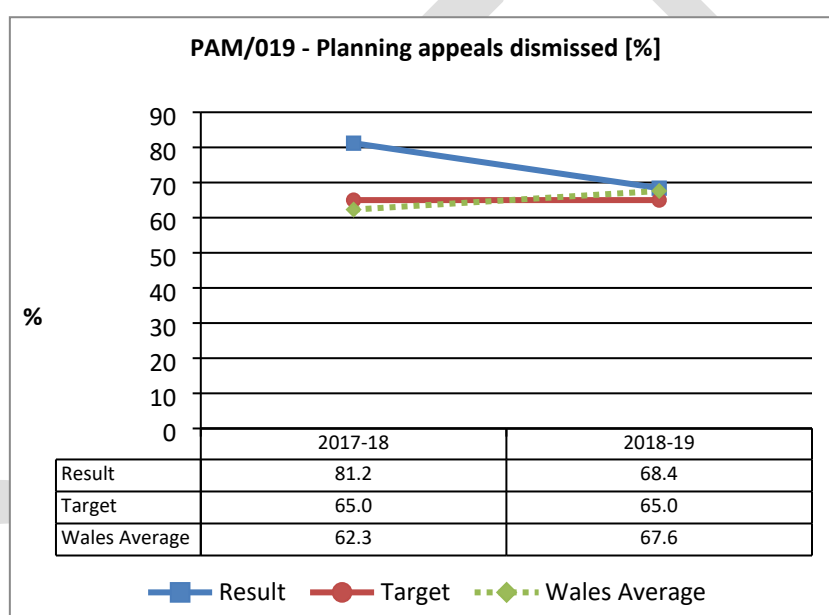
PAM Performance Briefing 2018-19: Cardiff Council

- **Planning appeals dismissed (PAM/019)**

This measure was introduced to the PAM data set in 2017-18 and as such only has two year's comparable historical data to evidence our "direction of travel". "Dismissed" means that the Welsh Minister or appointed Inspector upheld our decision as the Local Planning Authority.

Cardiff's result declined to 68.4% in 2018-19 from 81.2% in 2017-18 and was only marginally above the Wales Average of 67.6%, placing the result in Quarter 2 and ranking the result as 11th out the 22 local authorities.

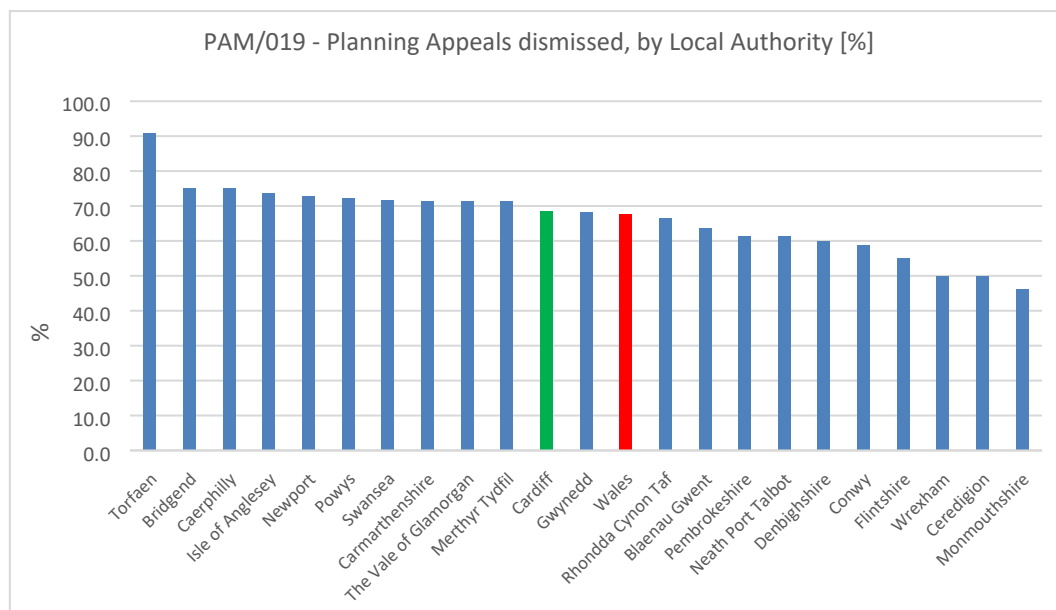
PAM/019	Result	Wales Average	Quarter	Rank
2017-18	81.2%	62.3%	1	4
2018-19	68.4%	67.6%	2	11



Cardiff had 39 out of 57 decisions "upheld" - the second highest number of planning appeals dismissed; Swansea had the highest with 68 / 95 – ranked 7th with a result of 71.6%. The number of appeals dismissed ranged from 4 (Ceredigion 50%) to 68 (Swansea, 71.6%).

Cardiff had nearly four times the number of appeals dismissed than Torfaen, twice that of Bridgend (joint 2nd) and three times that of Caerphilly (joint 2nd). Monmouthshire had the lowest result with 46.2% - 6 out of 13.

PAM Performance Briefing 2018-19: Cardiff Council



PAM/019	Result	Numerator Number of appeals against planning application decisions dismissed	Denominator Number of planning appeals decided during the year
Cardiff (Ranked 11th)	68.4%	39	57
1 st (Torfaen)	90.9%	10	11
22 nd (Monmouthshire)	46.1%	6	13

PAM Performance Briefing 2018-19: Cardiff Council

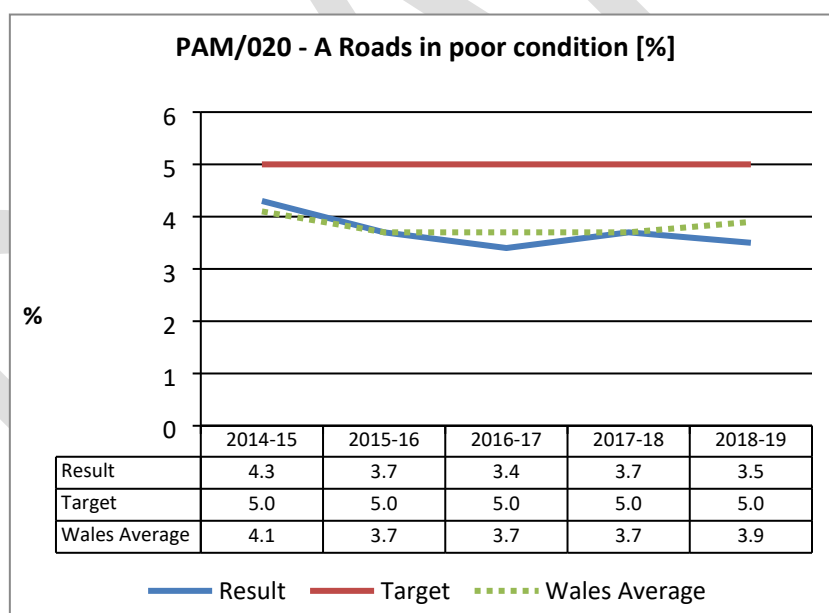
- Principal (A) Roads in overall poor condition (PAM/020) –

The figures are derived from Scanner surveys (formerly known as SCANNER surveys) carried out during the financial year.

The results for this, and the following 2 measures, represents the percentage of the road network length that is equal to or above the RED threshold i.e. in poor overall condition requiring planned maintenance soon (within a year or so on a ‘worst first’ basis.

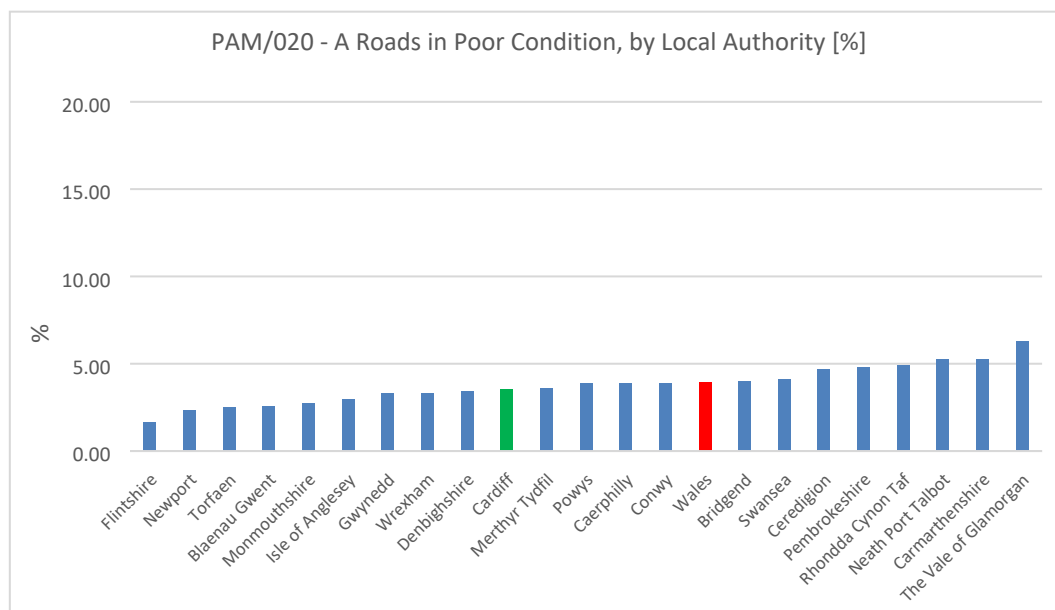
Cardiff’s performance of this measure improved to 3.5% in 2018-19 compared to 3.7% in 2017-18. The result is better than the Wales average (3.9%). Improvement has also been seen in Cardiff’s rank from 13th to 10th and also in the quarter moving from the 3rd to the 2nd.

PAM/020	Result	Wales Average	Quarter	Rank
2014-15	4.3%	4.1%	3	15
2015-16	3.7%	3.7%	3	14
2016-17	3.4%	3.7%	3	15
2017-18	3.7%	3.7%	3	13
2018-19	3.5%	3.9%	2	10



PAM Performance Briefing 2018-19: Cardiff Council

Flintshire (ranked 1st) had 291.4km surveyed and had 4.83km of A Roads found to be in poor condition – a result of 1.7% compared to Cardiff’s 3.5%.

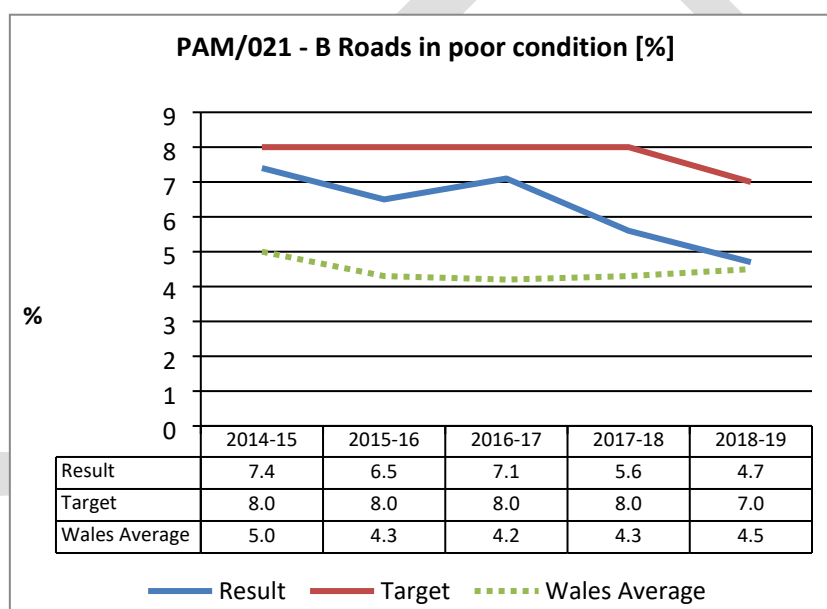


PAM/020	Result	Numerator Km of principal A roads in overall poor condition	Denominator Km of principal A roads surveyed
Cardiff (Ranked 10th)	3.5%	5.86	166.07
1 st (Flintshire)	1.7%	4.83	291.40
22 nd (Vale of Glamorgan)	6.3%	8.52	135.32

- **Non-principal/classified (B) roads in overall poor condition (PAM/021)**

Performance of this measure improved to 4.7 % in 2018-19 compared to 5.6% in 2017-18. The result is marginally below the Wales average (4.5%). As a result there has been an improvement in where the result is placed – to the 3rd quarter and an improvement in rank to 13th.

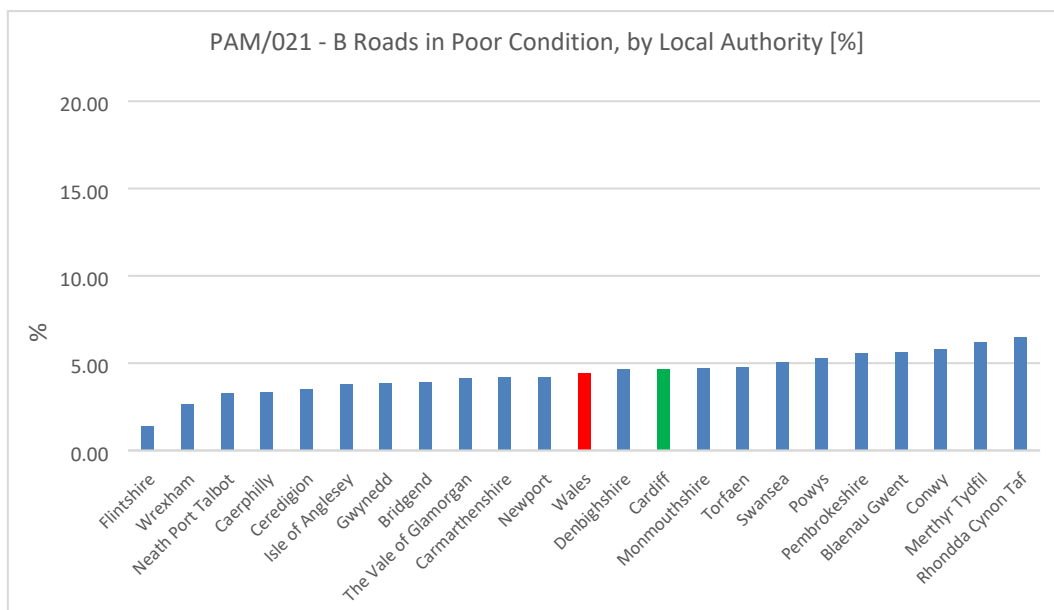
PAM/021	Result	Wales Average	Quarter	Rank
2014-15	7.4%	5.0%	4	20
2015-16	6.5%	4.3%	4	20
2016-17	7.1%	4.2%	4	21
2017-18	5.6%	4.3%	4	19
2018-19	4.7%	4.5%	3	13



Flintshire (ranked 1st) had **150.06km surveyed** (more than **three times** that of **Cardiff**) and had 2.11km of B roads found to be in poor condition – a result of **1.4%**.

Caution needs to be exercised when only comparing percentage results as when data groups (e.g. the number of roads in the network) are small, and expressed as a percentage this can potentially exaggerate the impact of small fluctuation in that data. For example, Merthyr Tydfil (ranked 21st) had 20.95km surveyed with only 1.30km found to be overall in poor condition but with a result of 6.2%.

PAM Performance Briefing 2018-19: Cardiff Council



PAM/021	Result	Numerator Km of B roads in overall poor condition	Denominator Km of B roads surveyed
Cardiff (Ranked 13th)	4.7%	1.93	41.26
1 st (Flintshire)	1.4%	2.11	150.06
22 nd (Rhondda Cynon Taf)	6.5%	8.50	131.38

PAM Performance Briefing 2018-19: Cardiff Council

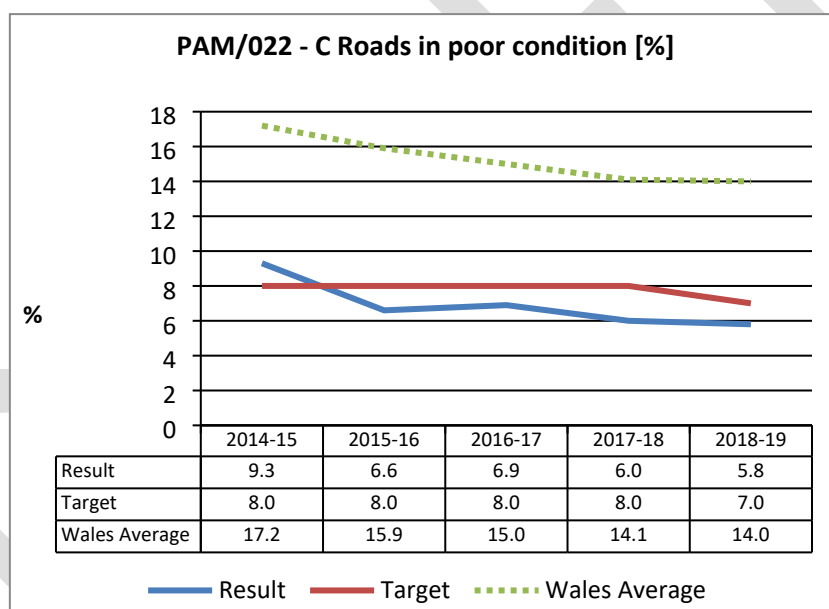
- **Non-principal/classified (C) roads in overall poor condition (PAM/022)**

Performance of this measure improved further in 2018-19 to 5.8% compared to 6.0 % in 2017-18.

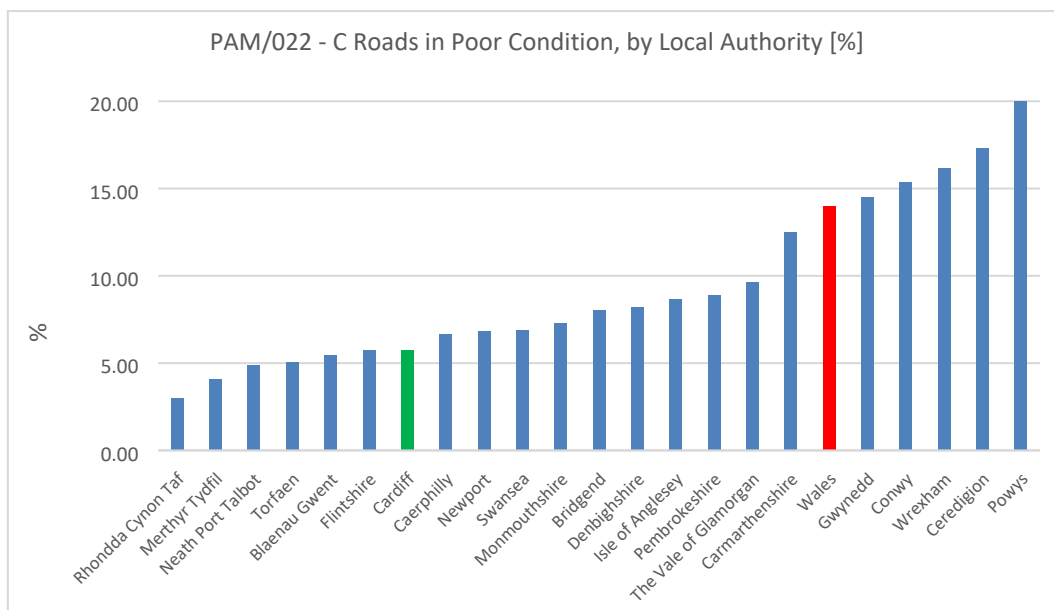
The result is well above the Wales average (14.1%). Cardiff result is now in the 2nd quarter and whilst performance has improved in the result rank-wise Cardiff has declined from 5th to 7th.

(Rankings can be impacted on not just by Cardiff's performance but by the performance of the other 21 authorities.)

PAM/022	Result	Wales Average	Quarter	Rank
2014-15	9.3%	17.2%	1	6
2015-16	6.6%	15.9%	1	4
2016-17	6.9%	15.0%	2	8
2017-18	6.0%	14.1%	1	5
2018-19	5.8%	14.0%	2	7



PAM Performance Briefing 2018-19: Cardiff Council



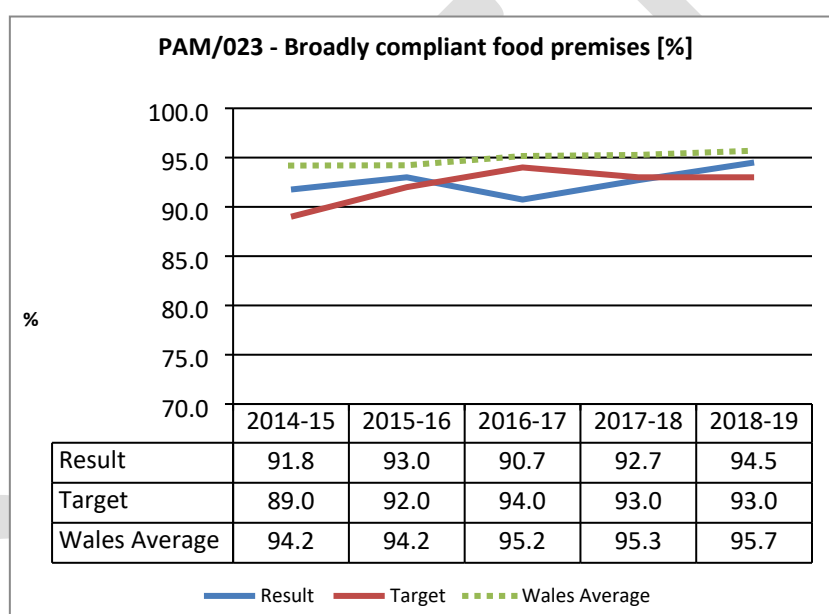
PAM/022	Result	Numerator Kilometres of C roads in overall poor condition	Denominator Kilometres of C roads surveyed
Cardiff (Ranked 7th)	5.8%	10.21	176.98
1 st (Rhondda Cynon Taf)	3.0%	4.33	144.88
22 nd (Powys)	21.6%	891.58	4,122.59

PAM Performance Briefing 2018-19: Cardiff Council

- **Food establishments which are ‘broadly compliant’ with food hygiene standards (PAM/023)**

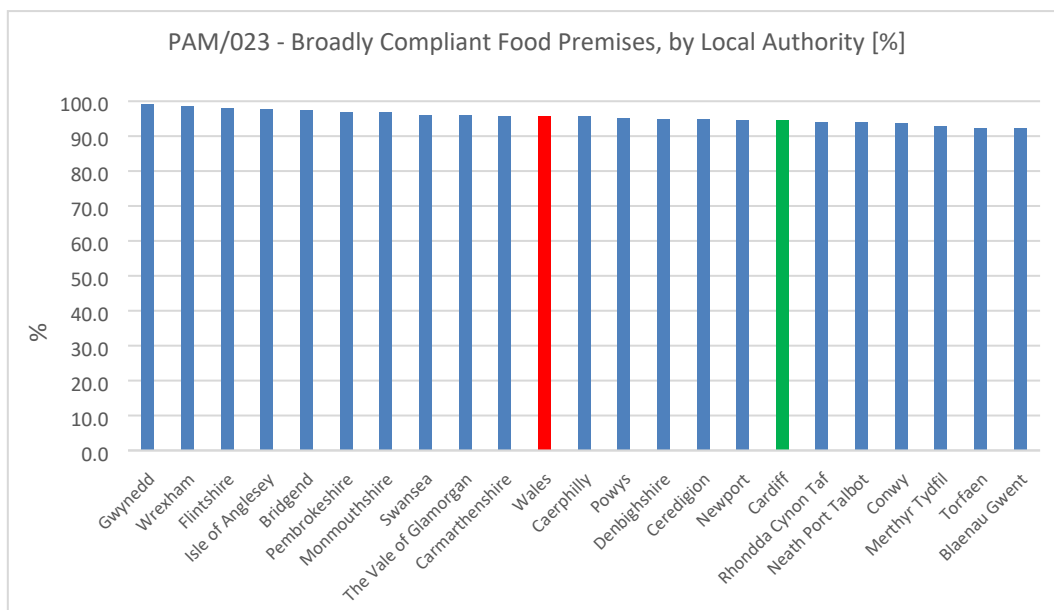
Performance in this measure improved to 94.5% in 2018-19 compared to 92.7% in 2017-18 but is below the Wales average of 95.7%. This result improves Cardiff’s position to the 3rd quarter and to be ranked 16th.

PAM/023	Result	Wales Average	Quarter	Rank
2014-15	91.8%	94.2%	4	18
2015-16	93.0%	94.2%	3	14
2016-17	90.7%	95.2%	4	21
2017-18	92.7%	95.3%	4	18
2018-19	94.5%	95.7%	3	16



Cardiff had the largest number of trading food establishments, across Wales with 3,299. Merthyr Tydfil had the lowest number of establishments with 543.

PAM Performance Briefing 2018-19: Cardiff Council



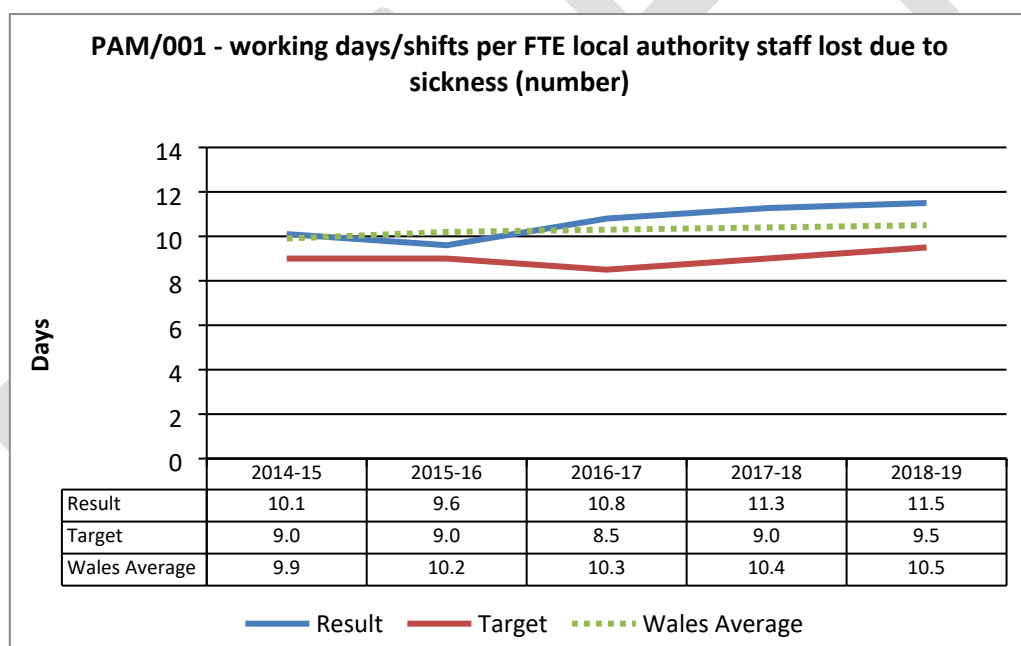
PAM/023	Result	Numerator Number of food establishments which are 'broadly compliant' with food hygiene standards	Denominator Number of food establishments trading at 31 March
Cardiff (Ranked 16th)	94.5%	3,119	3,299
1 st (Gwynedd)	99.2%	2,071	2,088
22 nd (Blaenau Gwent)	92.3%	562	609

Resources

- The number of working days lost to sickness absence per employee (PAM/001)

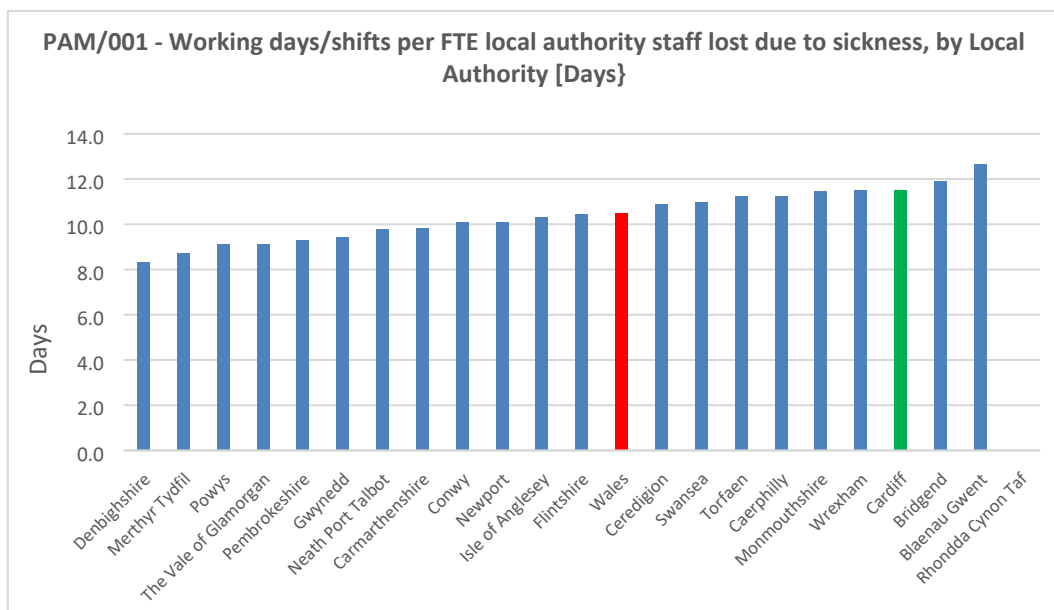
The performance in this measure declined in 2018-19 to 11.5 days compared to 11.3 in 2017-18. The result was below the Wales average of 10.5 days – Cardiff remained in the 4th quarter and remained ranked 19th out of the 22 local authorities.

PAM/001	Result	Wales Average	Quarter	Rank
2014-15	10.1	9.9	3	12
2015-16	9.6	10.2	1	4
2016-17	10.8	10.3	3	15
2017-18	11.3	10.4	4	19
2018-19	11.5	10.5	4	19



Denbighshire (ranked 1st) lost 8.3 days. They had an average FTE of 3,683.8 compared to Cardiff's 10,897 – the highest in Wales. Merthyr Tydfil had the lowest average FTE (1757.0) and were ranked 2nd. Only 21 authorities submitted results for this measure (Rhondda Cynon Taf did not submit*)

PAM Performance Briefing 2018-19: Cardiff Council



	Result	Numerator Number of working days/shifts lost to sickness absence during the year	Denominator Average number of full-time equivalent (FTE) employees
Cardiff (Ranked 19th)	11.5	125,586	10,897.0
1 st (Denbighshire)	8.3	30,676	3,683.8
21 st * (Blaenau Gwent)	12.7	29,751	2,350.7